

Vidyo™ Call Detail Records v.1 (CDRv1) End of Support Announcement

March 21, 2013 – Vidyo announces the **End of Support** for CDRv1 starting with VidyoConferencing version 2.3. Customers who are relying on CDRs are advised to make changes to their CDR collection programs to migrate to CDRv2 prior to upgrading to VidyoConferencing version 2.3. If you do not do so, you will no longer be able to collect billing information from the VidyoPortal.

Support for CDRv2 is already available in VidyoConferencing version 2.2.0 and later. CDRv2 was developed based on the suggestions Vidyo received from our customers. Starting with VidyoConferencing version 2.3, any new functionality or fixes to known issues will be implemented only in CDRv2.

If you are a Vidyo Reseller or Vidyo End User with “Plus” coverage, please feel free to contact the Vidyo Customer Support team via email with any questions or if you need assistance. If you are a Vidyo End User without “Plus” coverage, please contact your Vidyo Reseller for further details.